

PANTEL Customer Survey

Internet & Phone Service/IP-PBX



PANTEL
 Phone: 305-222-2288
 Fax: 786-900-0140
 www.pantel.us

Date:

Company Name:

Address:

State/Province:

Zip/Postal Code:

Respondent's Name:

Position:

Phone/Email:

How many office locations do you currently have? (inside or outside of the country, specify)	How many phone lines do you currently have?
How many employees your company have?	How many remote workers you have?
What type of Internet you have at this moment? <input type="checkbox"/> DSL <input type="checkbox"/> T1 <input type="checkbox"/> T3 <input type="checkbox"/> Cable <input type="checkbox"/> Fiber <input type="checkbox"/> Other	How many external calls must your company handle at one time?
How many Lines/Fax Lines your company have?	Does your company send faxes overseas?
Does your company use an Efax to receive and/or send faxes?	Does your company have an Alarm System? If yes what type, analog or digital?
Do you have a Call or support center at the office? if Yes How many people do you have doing this task?	Do you have at this moment a PBX installed at the office?
If installing a Digital PBX, number of IP phones you think you'll need, Entry Level, Mid Range and High End phones	Do you use International calling and to what countries?

Features you think are important for your Business, check all that apply:

- Auto Attendant Roll Over Music on Hold 3 way call Call Forward Call Transfer
 Intercom Paging Per person Voice mail Voice to Email CDR access
 External Extensions Follow me Call Center group Reduce Expenses Caller ID with Name